UNIVERSITÀ DI TRENTO



# Education and Student Services

## Science and technology area - Povo

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# ABOUT US

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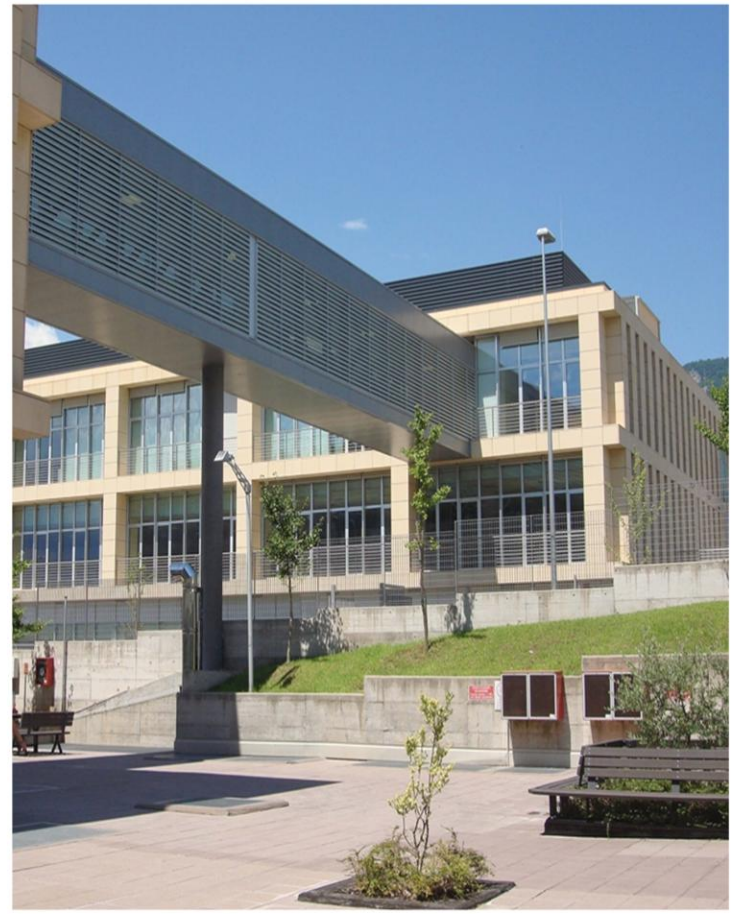
The services offer support for the student's academic journey from enrolment to graduation, including registration, renewals, study plans, course transfers, transfers between programmes, credit recognition, certificates, and more

## REFERENCE PAGES

General information is available on your Bachelor's degree website (Computer Science e Computer, Communication and Electronic Engineering).

## STUDENT PHOTO

All students must upload a digital photo to the Esse3 system that allows for personal recognition and identification.
More information is available on the Student photo page.



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# Piano di studio e propedeuticità



The study plan is the full set of didactic activities (classes, laboratories, internships, etc.) needed to achieve the degree.

You have to submit it online in the reserved area of **Esse3 - Menu - Study plan - Career plan**.

Deadlines and procedures are published on the Service Desk, while exam programmes are available on the Course Catalogue page.

Some exams in the second and third year, or individual courses, may have prerequisites.

These are listed in the Educational offer and the Programme regulations, available on your course website: Menu → Study / Studiare → Program guide and documents / Manifesti e documenti.

You can satisfy the prerequisite during the same exam session, or, if it is a language exam, by the following session. In both cases, contact us to unlock the registration of the exam results.

If the prerequisite is not met within these terms, the exam result will be cancelled.



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# Free IT assistance and support

## Access & Credentials

Password | SPID | CIE | MFA | OTP

## Network & Connectivity

Wi-Fi UniTN | VPN | Service Desk

## Software & Platforms

UniTrentoApp | Office 365 | E-mail | Google

## When and Where

PERIOD
14 September — 16 October

HOURS
Monday – Friday | 09:00 – 12:00

LOCATION
Polo Scientifico Povo 1
*To the right of the Reception desk*

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# Contacts

**Student Support Service Mathematics, Physics, Biology, Information Engineering and Computer Science**

**Front desk on appointment:**

- in person: Wednesday (Povo 1, from 14.00 to 15.30
- online with Zoom: Friday from 10.00 to 12.00

**Helpline:** from Monday to Thursday from 9.30 to 10.30, phone +39 0461 281567

**StrIA**: the virtual assistant of the University of Trento. An AI-powered computer system supporting students. Available straight away for info, queries and clarifications.

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***Wishing you lots of luck!***